

Terms and conditions detailed form part of all DePe Gears purchase orders and service orders
Acceptance of a purchase/service order implies acceptance of these terms and conditions

20.Acceptance and Rejection

- a. All articles will be subject to final inspection and acceptance by buyer within a reasonable time after receipt at the designated destination, irrespective of prior payment. Buyer may reject any article which contains defective material or workmanship or does not conform to specifications, samples or warranties. Any article so rejected may be returned to seller at seller's risk and expense, and at full invoice price plus applicable transportation charges both ways. No defective article or material shall be replaced unless requested by buyer.

21.Certificate of Conformance

- b. The certificate of conformance is a quality record that shall include the DePe Gears part number, purchase order number, quantity shipped, date shipped, manufacturer's part number, and details of certified quality system as stated within the order. It should be signed to indicate compliance with the requirements of this document. These are to be submitted for all parts delivered to DePe Gears

22.First Article Inspection

- c. DePe Gears requires all first deliveries of parts to include a full first article inspection report be filled out by the manufacturer. The sample, on which the FAI was performed shall be clearly marked, both on the sample and the FAI report. Where the drawing has been updated and there is a change in the form, fit or function of the part, then an FAI must be submitted for the change/update only.
- d. The FAI should confirm that all processes, materials and dimensions are met. In the case of raw material or process i.e. paint, chromate, proof of acceptability shall be made available either through records or attached certificates. Drawing notes should be referenced and their acceptance confirmed.
- e. Any discrepancies detected by the manufacturer during the FAI shall be notified to DePe Gears and a deviation should be sought in advance of any parts being shipped to DePe Gears. Under no circumstances shall a nonconforming part be sent to DePe Gears without DePe Gears approved deviation. Failure to comply with the above requirements will result in DePe Gears rejecting the product.

23.Record Retention

- f. In addition to contractual requirements the supplier shall retain verifiable objective evidence of inspection and tests performed. Quality records shall be made available for evaluation for a contractually agreed upon period. Unless otherwise specified, this period shall be a minimum of 10 Years.

24.Notification of Non-Conforming Product and Process Change

- g. The supplier to notify the organization of changes in product and/or process definition and, where required, obtain organization approval

25.Right of Access by DePe Gears, their Customer and Regulatory Authorities

- h. In accordance with contractual agreements, right of access by DePe Gears, their customer, and regulatory authorities shall be afforded to all facilities involved in the order and to all applicable records,

26.Key Characteristics

- i. Where Identified within the specification, drawing and/or purchase order the supplier shall flow down to sub-tier suppliers the applicable requirements in the purchasing documents, including key characteristics where required.